

Email/Username Update

Follow the below steps to change the primary email address (Adobe username) associated with your Adobe license.

Individual Customers of Adobe.com

For licenses purchased using a credit card on Adobe.com, follow [these steps](#) to update your primary email address.

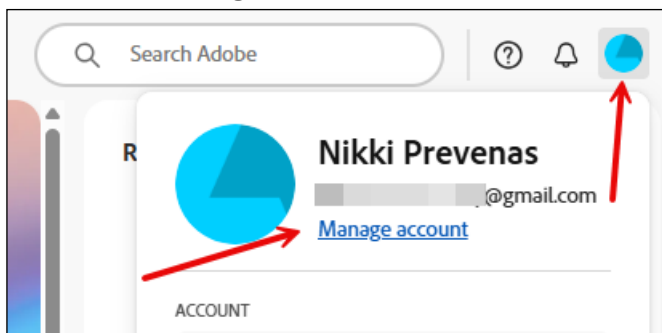
Organization Customers with Single Sign On/Federated ID

If you are part of an organization and utilize Single Sign On credentials, contact your Adobe administrator to change the primary email address.

Organization Customers with Adobe/Business ID

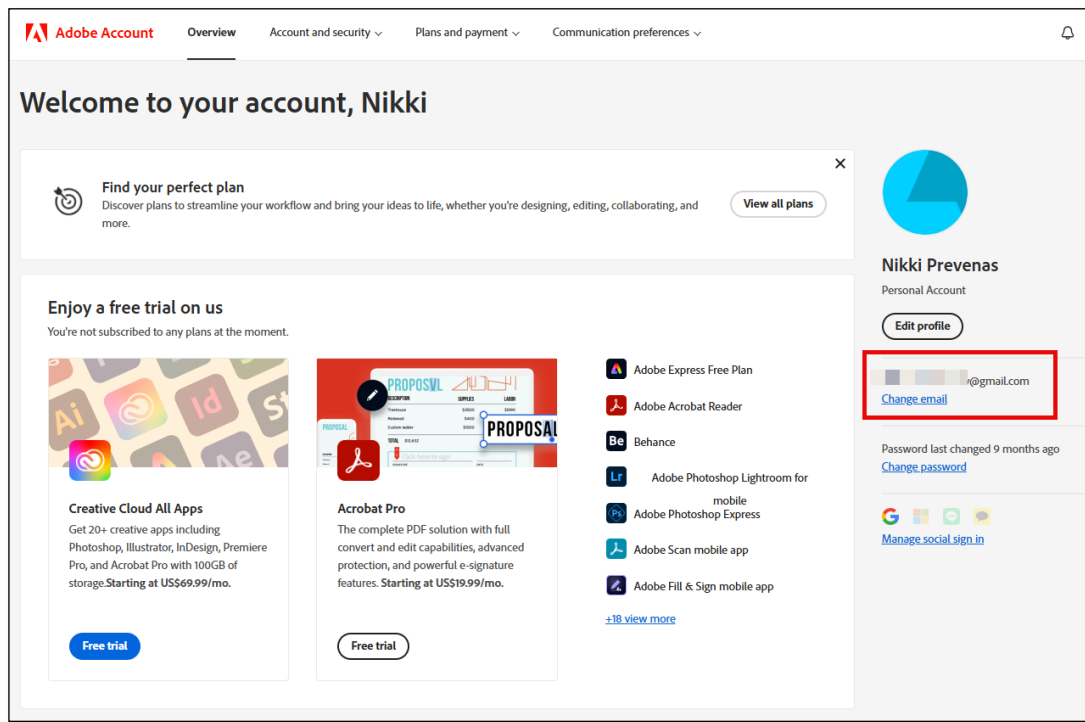
If you are part of an organization and manage your own password, follow the below steps to update your primary email address.

- Log into [Adobe.com](#) with your current Adobe username and password.
- Click on the icon/pie-chart in the upper right-hand corner.
- Click on "Manage account."



Email/Username Update

- On the overview screen, select “Change Email.”



- In the pop-up box, enter the new email address and click on “Change.”

The screenshot shows a 'Change primary email' pop-up box. It has a title 'Change primary email' and a subtitle 'Primary email (Adobe ID) *'. Below this is a text input field containing '@gmail.com'. At the bottom of the box, there are two buttons: 'Cancel' and 'Change'. The 'Change' button is highlighted with a red box.

- Enter the verification code sent to the new email address and select “Verify.”
- You will be taken back to the overview screen and see the updated email address under “Account Information and Access.”
- This email address is now your Adobe username for all application log-ins.

