

Adobe Asset Migration

Adobe Asset Migration Options

Below are ways to retrieve assets for various situations.

1. If you are using Adobe/Business ID's and your students wish to take their work with them, they can change their email to a personal one following the steps below. This allows them to access their assets on the cloud after you have unassigned the license from the Admin Console.
 - a. <https://helpx.adobe.com/manage-account/using/create-update-adobe-id.html>
2. If you are moving from a personal Adobe ID via Adobe.com to an enterprise/school owned VIP account, you can manually transfer your assets.
 - a. <https://helpx.adobe.com/enterprise/kb/transfer-assets.html>
3. If you are moving from one ID type to another, you can transfer your assets manually. This is for moving from one of the Adobe/Business ID, Enterprise ID or Federated ID to another regardless of same or different VIP number.
 - a. <https://helpx.adobe.com/enterprise/kb/transfer-assets.html>
4. If you are moving from one email address to another and cannot use option #1 above, you can transfer your assets and settings.
 - a. <https://helpx.adobe.com/enterprise/kb/transfer-assets.html>
5. With the new ESM (Enterprise Storage Model) Admin Console, you have the ability to reclaim assets from users who are no longer with the organization.
 - a. <https://helpx.adobe.com/enterprise/using/asset-reclamation.html>
6. If none of the above apply, users always have the option to save their work from the cloud to the local method of their choice (thumb drive, Google Drive, DropBox, etc.).